

*IMPORTANT OFFER DETAILS:	
Valid Service Areas	<p>This electricity service offer is valid for areas serviced by ComEd.</p> <p>Please visit www.pluginillinois.org for information from the Illinois Commerce Commission regarding electricity choice.</p>
Eligibility	<p>Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter.</p> <p>We do not currently offer energy supply service to ComEd customers on Residential Electric Space Heating rate plans.</p>
Rewards Information	<p>Enrollment Bonus: After you complete 2 months of active electric service with us, you'll get 10,000 MileagePlus® bonus miles for each electric account you enroll.</p> <p>Ongoing Rewards: You will earn 2 MileagePlus miles for every \$1 spent on the supply portion of your monthly residential electricity bills.</p> <p>Please note: Active accounts are defined as those (i) that are billing more than \$0 and (ii) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.</p>
Length of Your Commitment	<p>Month to month. We will begin providing service to you after your utility company processes our request to switch your service. Our service will continue until either of us cancels the contract.</p> <p>Please note: It may take up to two billing cycles for the cancellation to be effective, depending on your utility company's time frame. You may rescind your enrollment by contacting us before your enrollment is submitted to the utility company. You may also rescind within 10 calendar days after the utility processes the enrollment request by contacting us or your utility company.</p>
Important Price Information	<p>NRG Home is not the same entity as your electricity delivery company. You are not required to enroll with NRG Home. As of January 1, 2026, the electricity supply price to compare is 9.66 ¢/kilowatt-hour (kWh) for ComEd residential customers and 8.769 ¢/kilowatt-hour (kWh) for Ameren residential customers. The electricity utility supply rate changes periodically and is scheduled to expire on May 31, 2026. The utility electricity supply price to compare does not include the purchased electricity adjustment factor. For more information, go to the Illinois Commerce Commission's free website at www.pluginillinois.org. Utility electricity supply rates may change after the date on which any price comparison is made, so we cannot guarantee that your introductory electricity supply price will be below the utility's prevailing electricity supply rate.</p> <p>You will receive an introductory electricity supply price of \$0.06600 per kWh for your first 3 billing cycles with us. After the introductory period expires, your prices with us will be variable. We will determine the variable supply price at our discretion based on many different factors, which may include prices charged by competitors, industry charges we are responsible for, our costs to procure and sell energy, customer retention rates, applicable state and local taxes, changes in weather, legal and regulatory issues, profit margins, and other relevant business</p>

	<p>conditions. For your reference, our electricity supply prices include generation and transmission charges, but they do not include any utility distribution charges, or other utility fees or charges. Our current and historical prices are not an indicator of our future prices, and we do not guarantee any savings. Our prices may be higher than your utility company's supply rate.</p>
Applicable Fees	<p>We do not charge any fee to switch, enroll or cancel early. If you are currently in a contract with another electricity supplier, the request to switch you to our service will automatically cancel your service with the other energy supplier. You are responsible for any penalties the other electricity supplier may charge.</p> <p>Cancellation may take up to two billing cycles, depending on your utility company's time frame to process our request.</p>
Environmental Information	<p>If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). Unless stated otherwise in your agreement with us, we will purchase RECs produced by renewable generation facilities located in the United States to match the stated percentage of your electricity usage.</p>
About Us	<p>Electricity supply service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC, and our trade names are NRG Home and NRG Retail Solutions. We are certified by the Illinois Commerce Commission (electricity Docket No. 11-0504). You may contact us by phone at 1-855-500-8703 or by mail at P.O. Box 38781, Philadelphia, PA 19104. You may contact your utility by phone: 1-815-722-3920 for ComEd; 1-800-755-5000 for Ameren. Your utility company (and not us) will continue to respond to any service calls and emergencies, and switching to us will not impact your service reliability. We are an independent seller of power and energy service, and we are not representing, or acting on behalf of, a utility company, governmental body or consumer group. You may contact us at the number above or the ICC at 1-800-524-0795 with any complaints. You will receive a letter from your utility company confirming your enrollment with us. Contact Ameren at 1-800-755-5000 or ComEd at 1-800-EDISON-1.</p>
United Airlines Information	<p>Miles accrued, awards, and benefits issued are subject to change and are subject to the rules of the United MileagePlus® program, including without limitation the Premier program (the "MileagePlus Program"), which are expressly incorporated herein. Please allow 6 to 8 weeks after completed qualifying activity for miles to post to your account. United® may change the MileagePlus Program, including but not limited to, rules, regulations, travel awards, and special offers, or terminate the MileagePlus program at any time and without notice. United and its subsidiaries, affiliates, and agents are not responsible for any products or services of other participating companies and partners. Taxes and fees related to award travel are the responsibility of the member. Bonus award miles, award miles, and any other miles earned through nonflight activity do not count toward qualification for Premier status unless expressly stated otherwise. The accumulation of mileage or Premier status or any other status does not entitle members to any vested rights with respect to the MileagePlus Program. All calculations made in connection with the MileagePlus Program, including without limitation with respect to the accumulation of mileage and the satisfaction of the qualification requirements for Premier status, will be made by United Airlines and MileagePlus in their discretion and such calculations will be considered final. Information in the communication that relates to the MileagePlus Program does not purport to be complete or comprehensive and may not include all of the information that a member may believe is important, and is qualified in its entirety by reference to all of the information on the united.com website and the MileagePlus Program rules. United and MileagePlus are registered service marks. For complete details about the MileagePlus Program, go to united.com.</p>