

<b>*IMPORTANT OFFER DETAILS:</b>	
<b>Valid Service Areas</b>	This electricity service offer is valid for areas serviced by Eversource (Western Massachusetts).
<b>Eligibility</b>	<p>Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter.</p> <p>A customer may obtain an information disclosure label upon request. If we previously returned your account to basic service at the utility company for nonpayment of your electricity supply charges, we will be unable to re-enroll your account.</p>
<b>Rewards Information</b>	<p><u>Electric Enrollment Bonus:</u> \$75 will be awarded after completing 2 month(s) of active electric service with NRG Home.</p> <p><u>Electric Cash Back:</u> You will earn 3% Cash Back for every \$1 spent on the supply portion of your monthly residential electricity bills. Your Cash Back rebate will be mailed automatically after the close of 12 billing cycles which means you must have an active NRG Home account for 12 months to receive the Cash Back rebate.</p> <p><b>Please note:</b> Active accounts are defined as those (i) that are billing more than \$0 and (ii) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.</p>
<b>Important Price Information</b>	<p>You will receive an introductory electricity supply price of \$0.11600 per kWh for your first 3 billing cycles with us. The introductory electricity supply price will be listed in your Terms of Service, which is displayed on the application page online as well as in your Welcome Email/Letter.</p> <p>After the introductory period expires, your prices with us will be variable. We will determine the variable supply price at our discretion based on many different factors, which may include prices charged by competitors, industry charges we are responsible for, our costs to procure and sell energy, customer retention rates, applicable state and local taxes, changes in weather, legal and regulatory issues, profit margins, and other relevant business conditions.</p> <p>Our current and historical prices are not an indicator of our future prices, and we do not guarantee any savings. Our prices may be higher than your utility company's supply rate.</p>
<b>Applicable Fees</b>	None.
<b>Budget Billing Information</b>	Budget billing is available for WMECo customers only; please contact WMECo to enroll. For WMECo customers only, you can request a budget billing plan for the supply portion of your bill with us. If you are already on a Budget Billing plan, your monthly budget billing amount may be adjusted and your utility may perform a true-up upon enrollment with us. Depending on various factors, including season, this true-up could result in a charge, or a credit.

<b>Environmental Information</b>	If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). We will purchase RECs produced by wind or solar power generation facilities located in the United States to match the stated percentage of your electricity usage.
<b>About Us</b>	Electricity service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC d/b/a NRG Home and NRG Retail Solutions, and we are licensed by the Massachusetts Department of Public Utilities (license # CS-081).